

# Accessibility Guide for The Knowe B&B

W: [www.theknowe.com](http://www.theknowe.com) T: 01644 460602 E: [knowestay@btinternet.com](mailto:knowestay@btinternet.com)

For all accessibility enquiries please contact Karen Hall (Proprietor)



## Welcome

Here at The Knowe B&B we want to ensure everyone's stay is as enjoyable as possible. We are committed to providing suitable access for all our guests, whatever their individual needs. Therefore, in this 'Guide' we aim to accurately describe our facilities and services giving you the confidence to book your stay with us and be assured that our property meets your specific requirements.

## On Arrival / Parking

- We have a spacious graveled driveway on which to park your vehicle.
- There are two accessible parking spaces.
- The parking spaces are less than 10 metres from the main entrance.
- Parking is free.
- The parking area is lit at night.
- When you arrive we can help you with your luggage.

## **Main Entrance - Access with steps**

- There are two steps up to the main entrance from the parking area.
- Main Entrance is 800mm wide
- We have a spacious entrance hallway/lobby.

## **Access to bedrooms**

- There are stairs to our guest bedrooms with no lift.
- The staircase is 900mm wide with one half-landing turn.
- The bedroom doors are 750mm wide, or more.

## **Bedrooms**

- All bedrooms and shower rooms have windows.
- We use non-allergic bedding.
- We use non-biological washing products for bedding and towels.
- We have ample electrical sockets for charging equipment and some sockets also have USB ports.
- We can move some bedroom furniture to improve accessibility, on request.
- Our en-suite facilities have level access showers with access opening of 500mm or more.

## **Hearing**

- The bedroom TVs have subtitles.

## **Visual**

- The walls and doorframes have high colour contrast.
- We can offer guest information in large print, on request.
- All bedrooms have ceiling lights, bedside lamps, desk lamps and natural daylight.

## **General Facilities (Ground Floor)**

- The walls and doorframes in all public areas have high colour contrast.
- We have a spacious guest sitting room with varied height seating.
- The guest sitting room TV has subtitles.
- The dining room has a clearance of 1100mm wide around the dining table.
- We have a small toilet and wash facility situated on the ground floor.

## Getting around outside

### Communal Rear Garden

- There is access to the rear garden from the dining room via two steps down.
- There is a graveled terrace area with level access within the rear garden.
- Outdoor seating is available on request.

### Communal Front Garden

- There is access to the front garden from the main entrance via two steps down.
- From the parking area at the front of the property there is level access to a large lawn.
- Outdoor seating is available on request

### Access to the Village

- From the parking area at the front of the house there is level access to the main road with public footpath to the village.
- There is level access and public footpath to the following village facilities all within 500 metres
  - Carsphairn Heritage & Craft Centre
  - Lagwyne (Village) Hall
  - Carsphairn Shop & Tearooms
  - Carsphairn Parish Church
  - Carsphairn Community Garden
  - War Memorial Walled Garden (situated within 1500 metres)